

May 19<sup>th</sup>, 2020

SAFI SOFTWARE  
3393 Ch Ste Foy  
Quebec, Qc

ATT: CRAIG BERTRAND

Mr Bertrand;

I don't customarily provide reviews for software, nevertheless this is a special case. I have been using a variety of software in my 30-year structural engineering career (including all the big ones out there as well as some smaller lesser known ones). I must tell you that your SAFI software ranks up there with the best of them.

The tutorial manuals, as well as the material specific manuals are extremely well written and I was able to be up and running using the software with confidence within a very short period. This was paramount for me, as leaning the intricacies of software while maintaining a running business is at times difficult. This for me was the biggest factor in purchasing your software.

The software handles all the projects I have been able to throw at it (from simple warehouses to 5 story hybrid – wood / concrete buildings).

The user interface, though very basic, is straight forward, and all the shortcut buttons are well laid out. All commands for a particular material are assembled within its toolbar, this makes building a model, as well as attributing properties extremely efficient.

The analysis engine as well as the analysis options are also well laid out, and finding results is extremely fast.

Finally, any software is as strong as their customer service. From personal experience using the software from day 1 SAFI customer services is top of the line. Any questions, issues, etc were promptly responded to within 24 hours (usually same day). If SAFI didn't have the answer, they forwarded my queries up the line to the software engineers who then responded with full references including screen shots of what I needed to do in order to accomplish the task at hand.

KUDOS to you and your team for such a wonderful software, that is not only easy to learn, but is capable of handling ALL of today's projects.

Sincerely

Paolo M Trevisan P.Eng  
Trevitech Consulting LTD

